

## Appendix B – Progress on Housing Strategy Action Plans at March 2024

### Housing Strategy Action Plan Strategic Priority 1: Deliver more affordable homes

Increase the supply of new homes offered with (a) social rents or (b) affordable rents at or very near to between 50 per cent and 60 per cent of market rents						
Objectives	Actions	Target date	Who is responsible	Proposed outcome	Update at March 2023	Objective / action to be amended?
1.1 To produce a Statement of Housing Affordability to support the aims of the Tenancy Strategy and improve affordability of the Social Housing being developed	<ul style="list-style-type: none"> <li>Collate data on what constitutes affordability in the East Herts District</li> <li>Present statement to the East Herts Housing Forum</li> <li>Obtain approval from the Executive member for Neighbourhoods</li> <li>Publish Statement</li> <li>Work with RPs and monitor.</li> </ul>	31 March 2024	Housing Development and Strategy Manager	Maximisation of the number of genuinely affordable homes for households in East Herts and reducing the number of households that fail the RP affordability assessments for homes for affordable rent in the East Herts District.	TO BE COMPLETED	Maintain
1.2 To produce a set of options for increasing the amount of affordable housing at a) social rents or b) affordable rents at or very near to between 50% and 60% of market rents.	<ul style="list-style-type: none"> <li>Identify options within East Herts and other local authority areas</li> <li>Produce an options appraisal for the consideration of members and approval of the Executive Member for Neighbourhoods</li> <li>Consider which options could be included in further</li> </ul>	31 December 2022	Housing Development and Strategy Manager	Assessment of which options could feasibly be adopted in East Herts and implement in line with the report	<p><b>COMPLETED</b> Detailed options report, with ten potential opportunities graded by feasibility, considered by the Overview and Scrutiny Ctte, 20<sup>th</sup> September 2022 and incorporated in the Housing Service's workplan</p> <p>WORK NOW ONGOING</p> <p>Opportunity 1: On new build developments,</p>	Delete objective and replace with new objective linked to ongoing actions

	editions of the action plan for Strategic Priority 1.				<p>the council provides a grant to a registered provider in return for a lower rent being charged: the affordable rented flats at Limekiln Lane (the new build properties adjacent to Northgate End car park, Bishop's Stortford) have been identified to this, pending identification of a registered provider to purchase the flats</p> <p>Opportunity 3: Sale of council land for Social Rent new build: discussions have begun with external parties regarding the feasibility of entering into an investment partnership model in line with the experience of Cambridge, South Cambs, Harlow and Gravesham among others</p> <p>Opportunity 4: Development of rural exception sites: discussions underway with the Community Development Action</p>	
--	---	--	--	--	---	--

					(CDA) Herts on supporting their bid for external funding to employ a Rural Enabler to work with parish councils on rural exception sites	
1.3 To produce and publish a statement/policy on the use of the council's capital contributions to affordable housing development including commuted sums and land to increase the supply of affordable homes and increase affordability of rent levels	<ul style="list-style-type: none"> <li>• Carry out research into a comprehensive range of uses to which council resources can be put in order to increase supply and/or the affordability of rent levels</li> <li>• Publish and consult on options</li> <li>• Develop policies</li> <li>• Work with RPs to put into practice and monitor</li> </ul>	31 March 2023	Housing Development and Strategy Manager	Ability to select the most productive uses of council resources in order to produce genuinely affordable homes for rent at or around Social Rent level.	BEHIND SCHEDULE: NOT YET STARTED	Retain but amend deadline to 30 September 2024
1.4 To review the Section 106 agreement template and standardise the document for housing development to provide clarity to RPs on key expectations for development including rent levels and nominations agreements.	<ul style="list-style-type: none"> <li>• Analyse recent problems encountered with Section 106 agreements</li> <li>• Identify sections within recent Section 106 agreements which require improvement and standardisation</li> </ul>	31 December 2023	Housing Development and Strategy Manager and Housing Strategy Officer	<p>Minimising the number of affordable homes for rent which are not genuinely affordable to low-income households in East Herts</p> <p>Providing greater clarity to developers and registered providers on the expectations of East Herts Council in terms of the affordability</p>	ON TRACK The Council's solicitors have drafted a Section 106 template and have forwarded it to the Housing and Planning Policy teams for consultation	Amend deadline to 31 March 2024

				and quality of housing		
1.5 To explore with partners opportunities for developments using Modern Methods of Construction, with the aim of providing homes at lower cost.	<ul style="list-style-type: none"> <li>Continued attendance at the Hertfordshire Off-Site Manufacture Consortium to monitor construction methods and good practice examples in other local authority areas.</li> <li>Monitor the availability of grant from Homes England for developments using Modern Methods of Construction.</li> </ul>	31 March 2024	Housing Development and Strategy Manager	Possible provision of homes at a lower cost which attract grant funding from Homes England.	ON TRACK The Housing Service continues to monitor and engage with registered providers for opportunities	Now ongoing work so delete as a objective and replace if and when specific schemes come forward

<b>Enable a range of low-cost home ownership products in the District</b>						
<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>	<b>Objective / action to be amended?</b>
1.6 To draw up and publish a technical note for First Homes for the East Herts District to ensure developers are aware of the	<ul style="list-style-type: none"> <li>Assess the affordability of the First Homes model in East Herts using income and house price data</li> </ul>	31 October 2022	Housing Strategy and Development Manager	Clarification of the position of East Herts Council on First Homes, and to give guidance to developers and registered providers on the preferred low-	COMPLETED Technical note drawn up, consulted on, agreed by Council on 14 <sup>th</sup> December 2022 and published on the council's website	Completed so delete

council's expectations.	<ul style="list-style-type: none"> <li>• Compare with other low cost home ownership products including Shared Ownership</li> <li>• Obtain approval from elected members</li> <li>• Consult and publish</li> </ul>			cost home ownership products for the district.		
-------------------------	---	--	--	--	--	--

<b>Improve the focus on housing needs in our rural communities</b>						
<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>	<b>Objective / action to be amended?</b>
1.7 To research the need for smaller affordable homes in rural areas to estimate the level of need among younger people/first time buyers using a variety of desktop evidence sources to inform future development expectations.	<ul style="list-style-type: none"> <li>• Assess the supply of affordable homes (new and existing) in rural</li> <li>• areas in East Herts, as defined by</li> <li>• the Strategic Housing Market Assessment 2021-2033 in terms of</li> <li>• overall numbers and property type. Focus on overall numbers</li> <li>• and availability (turnover).</li> <li>• Produce an information database.</li> <li>• Use of the recommendations from the analysis of the research</li> </ul>	31 March 2023 and ongoing	Housing Strategy and Development Manager	Evidence to support development of Rural Exception sites and under rural sites under Policy HOU4 and guidance for registered providers who wish to develop/acquire affordable homes in rural areas.	ONGOING Discussions underway with the Community Development Action (CDA) Herts on supporting their bid for external funding to employ a Rural Enabler to work with parish councils on rural exception sites	Ongoing work so amend the objective to work with the CDA of the potential for them to employ a Rural Enabler

	<p>findings for development in rural parts of the district.</p> <ul style="list-style-type: none"> <li>• Incorporate affordable housing recommendations from Neighbourhood Plans in the rural areas.</li> <li>• Produce a report on the feasibility of pilot affordable housing schemes in rural areas for young people and/or first-time buyers.</li> </ul>					
--	--	--	--	--	--	--

<b>Assist households in accessing the private housing market</b>						
<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>	<b>Objective / action to be amended?</b>
1.8 To review and expand the Housing Options pages of the council's web site in partnership with the Communications Team to improve self-service options and better enable households	<ul style="list-style-type: none"> <li>• Set out the aims and objectives for the review of the webpages with the Housing Options Team.</li> <li>• Note good practice from other local authorities and organisations.</li> <li>• Work with the Communications Team and Housing Options team to</li> </ul>	31 March 2023 and ongoing	Housing Strategy and Development manger and EHDC Communications Team	A wider range of housing options is advertised on the East Herts housing website, enabling customers to more easily self-serve and publicising housing options more extensive to local residents.	COMPLETED (AND ONGOING) Web pages have been reviewed and updated and moved to accessible format. In addition the Housing Assistance Referral Portal (HARP) is in place to create a single access point to the Homeless Service for	Completed so delete

to seek advice on-line.	provide more comprehensive housing options including a Homeless Portal .				advice and assistance which has links on the Housing Services web pages	
1.9 To review and update the Housing Service's Rent Deposit Scheme to ensure it is supportive and relevant for maximising homelessness prevention outcomes.	<ul style="list-style-type: none"> <li>Review information on the private rented sector in East Herts: rents, locations, property types.</li> <li>Identify the barriers to the full effectiveness of the Rent Deposit scheme in homelessness prevention.</li> <li>Draw up a list of recommendations for changes to the scheme.</li> <li>Consult with Homelessness Forum/partners members regarding proposed changes</li> </ul>	31 December 2022	Homeless Services Manager and Senior Housing Options Officer	An increase in the number of households whose housing need is prevented by facilitating greater access to suitable and affordable homes in the private rented sector.	ONGOING Access to the Rent Deposit Scheme under constant review to ensure it is meeting the aims of preventing homelessness	Completed so delete

<b>Gather and publish up to date housing need and supply data</b>						
<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>	<b>Objective / action to be amended?</b>
2.0 review the published Census 2021 data as it relates to housing and publish on	<ul style="list-style-type: none"> <li>Draw down housing-related data from the Census 2021 as soon as it becomes available, at district, ward and lower super output</li> </ul>	31 December 2022	Housing Development and Strategy Manager	<p>An Information database to inform priorities within future Housing Strategy action plans</p> <p>Production of information which will contribute to future</p>	COMPLETED Up to date Census information is published on the Insights East Herts webpage including ability to compare data between local authorities	Completed so delete

<p>council's web site.</p>	<p>level. To include population, household types age groups, tenures, ethnicity, illness and disability, heating types.</p> <ul style="list-style-type: none"> <li>• Produce analysis to compare data with Census 2011 information and produce conclusions on housing- related trends in East Herts.</li> <li>• Produce a set of recommendations for housing development in the district based on the data, for use in future housing strategy action plan.</li> </ul>			<p>reviews of East Herts Council's District Plan</p>		
<p>2.1 Publish key housing performance indicators each quarter on the council's web pages on housing supply and demand including the Housing Quarterly</p>	<ul style="list-style-type: none"> <li>• Work with the Communications Team on ways of publicising the briefings to maximise use of the data.</li> <li>• Update the briefing with new categories of data if requested by Elected Members.</li> </ul>	<p>31 December 2022 and ongoing</p>	<p>Housing Strategy Officer and EHDC Communications Team</p>	<p>Information on housing needs and housing options provided, on a regular basis, to Elected Members, interested partners and residents. To inform on housing need trends.</p> <p>Production of information</p>	<p>COMPLETED The Housing Quarterly Monitoring, which includes data on the Housing Register, allocations and homelessness is published on the council's Housing webpages each quarter</p>	<p>Completed so delete</p>



Monitoring report				which will contribute to future reviews of the East Herts Council District Plan.		
2.2 To contribute to the review of the Council's District Plan with a view to maximising opportunities for affordable housing development	<ul style="list-style-type: none"> <li>Participate in data gathering and drafting in line with Planning timescales</li> </ul>	As determined by the District Plan review process	Service Manger – Housing Services and Housing Strategy Officer	Detailed, up-to-date guidance is provided to maximise affordable housing outputs.	NOT YET STARTED Input to be provided in line with the District Plan review timetable	Maintain

## Housing Strategy Action Plan Strategic Priority 2: Enable a wider range of accommodation and support for our most vulnerable residents

<b>Work collaboratively with partners to maximise housing and support for rough sleepers</b>						
<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>	<b>Objective / action to be amended?</b>
2.1 Devise, consult and adopt a new Homelessness and Rough Sleeping Review and Strategy and	<ul style="list-style-type: none"> <li>Carry out a review of homelessness trends using a wide range of sources</li> <li>Carry out a consultation</li> </ul>	31/12/2024	EHDC Housing Development and Strategy Manager  EHDC Homelessness Team, EHDC	Strategy and monitoring plan in place to ensure actions are managed and the council has a high quality	ON TRACK A data evaluation of homelessness in East Herts is currently being undertaken and a review of the action plan with partners. These are both due to be completed in	Retain

<p>associated Action Plan 2024-2029</p>	<p>exercise with stakeholders in East Herts in order devise a set of actions to meet existing and future challenges</p> <ul style="list-style-type: none"> <li>• Produce a new homelessness action plan and monitoring framework</li> </ul>		<p>Housing Options Team, EHDC Environmental Health, Hertfordshire County Council, East Herts Citizens Advice Bureau, Survivors Against Domestic Abuse (SADA), other voluntary agencies registered providers</p>	<p>response to homelessness across the district and with partners</p>	<p>October 2023. The drafting and consultation of the new Strategy can then commence</p>	
<p>2.2 Review and update the current joint working protocols on cuckooing and closure orders to support residents and prevent homelessness, particularly rough sleeping</p>	<ul style="list-style-type: none"> <li>• Analyse the reasons and the risk factors for closure orders &amp; cuckooing</li> <li>• Consult with stakeholders on protocols for both prevention and support and how current protocol is working</li> <li>• Publicise the protocols to stakeholders</li> <li>• Ongoing review of Protocols effectiveness</li> </ul>	<p>31/3/2024</p>	<p>EHDC Rough Sleeping Co-ordinator Officer and Community Safety &amp; ASB Manager</p> <p>EHDC Homelessness Team, EHDC Community Safety, Hertfordshire Police</p>	<p>Protocol reviewed, updated, and agreed by all partners in line with latest best practice and protocols</p>	<p>ON TRACK Rough Sleeping Co-ordinator continues to attend the Anti-Social Behaviour Organised by the Community Safety &amp; ASB Manager to identify cases of ASB and cuckooing.</p> <p>Cases have reduced in recent months, but it is still intended to review and update protocols</p>	<p>Now business as usual, so delete</p>
<p>2.3 Relaunch the Homelessness</p>	<ul style="list-style-type: none"> <li>• Agree and terms of</li> </ul>	<p>31/09/2023</p>	<p>EHDC Service Manager Housing</p>	<p>A Multi-Agency Forum in place to play an</p>	<p>BEHIND SCHEDULE Delayed by difficulties in</p>	<p>Amend deadline to 31 March 2024 and</p>

Reduction Board for the East Herts District to monitor joint working, develop initiatives and monitor outcomes for homeless households	<p>Reference for the Board</p> <ul style="list-style-type: none"> <li>• Develop an agreed set of priorities for the Board</li> <li>• The Board participates in the development and monitor of the Homelessness Action plan</li> </ul>		<p>Services, Homelessness Services Manager, Housing Development and Strategy Manager</p> <p>EHDC Homelessness Team, EHDC Housing Options Team, EHDC Environmental Health, Hertfordshire County Council, East Herts Citizens Advice Bureau, East Herts Food Banks, Survivors Against Domestic Abuse (SADA), other voluntary agencies registered providers</p>	effective advisory role in developing initiatives, devising action plans and monitoring outcomes.	recruiting to staff vacancy to lead this	combine with an amended 2.1
--	---	--	--	---	--	-----------------------------

<b>Explore the provision of supported accommodation for single people with complex needs</b>						
<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>	<b>Objective / action to be amended?</b>
2.4 Participate and input into the monitoring of Hertfordshire	<ul style="list-style-type: none"> <li>• Collaborate with HCC in the review and evaluation of</li> </ul>	31/3/2024	EHDC Service Manager - Housing Services,	Pilot evaluated and outcomes agreed. Actions for	ON TRACK The MDT pilots have been running very successfully in East Herts for one year with referrals	Now business as usual, so delete

<p>County Council's Multi-Disciplinary Team Pilot project (MDT) for single people with complex needs who primarily have mental health and/or drug &amp; alcohol support needs</p>	<p>the pilot project.</p> <ul style="list-style-type: none"> <li>Identify findings and actions for East Herts Council as part of the post pilot phase</li> </ul>		<p>Rough Sleeping Co-ordinator, and Homelessness Services Manager</p> <p>EHDC Housing Service, Hertfordshire County Council</p>	<p>post pilot phased are agreed between HCC and East Herts</p>	<p>being made by the Housing Service and good partner attendance to review cases at monthly meetings. Herts County Council's Data Evaluation team to undertake the review and waiting for them to commence. HCC has a target completion date of April 2025</p>	
<p>2.5 Work with Hertfordshire County Council and Homes England to review the aims and outcomes for Cedar Cottage to ensure accommodation meets the needs of rough sleepers and those at risk of rough sleeping in East Herts</p>	<ul style="list-style-type: none"> <li>Work with Housing Benefit Service and Hertfordshire County Council Commissioning Team to maximise the support provision available to residents</li> <li>Review the model of support provision commissioned considering the needs of residents and resilience of service</li> <li>Remodel and deliver model of support agreed</li> </ul>	<p>31/09/2024</p>	<p>EHDC Service Manager - Housing Services, Rough Sleeper Co-ordinator and Homelessness Services Manager</p> <p>East Herts Benefits Service, Hertfordshire County Council, Homes England</p>	<p>Effective and resilient support delivered to residents.</p>	<p>ON TRACK Herts County Council has consulted with East Herts Housing Service published their Commissioning prospectus for Single Homeless adults with complex needs (multiple disadvantage) in East Herts. There is an agreed action in the published Action Plan to review and develop the services provided and commissioned for Rough Sleepers in East Herts including funding options to enhance provision at Cedar Cottage from April 2024. First meeting held August 2023</p>	<p>Retain</p>

**Further develop services for households affected by domestic abuse**

Objectives	Actions	Target date	Who is responsible	Proposed outcome	Update at March 2024	Objective / action to be amended?
2.6 Participate and input into the monitoring of Hertfordshire County Council's Housing Navigators pilot project providing support to households experiencing or survivors of Domestic Abuse	<ul style="list-style-type: none"> <li>• Collaborate with HCC in the review and evaluation of the Navigator project</li> <li>• Identify findings and actions for East Herts Council as part of the post pilot phase</li> </ul>	31/3/2024	<p>EHDC Service Manager - Housing Services and Homelessness Services Manager</p> <p>EHDC Housing Service, Hertfordshire County Council</p>	<p>Pilot evaluated and outcomes agreed. Actions for post pilot phased are agreed between HCC and East Herts</p> <p>The needs of East Herts residents are reflected in the procurement of services and accommodation for residents affected by Domestic Abuse</p>	ON TRACK Housing Service is participating in ongoing joint Hertfordshire wide meetings chaired by HCC	Retain

<b>Work with Hertfordshire County Council on the provision of housing for adults with learning and/or physical disabilities</b>						
<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>	<b>Objective / action to be amended?</b>
2.7 To review with Hertfordshire County Council and minimise, where identified, barriers to accessing the council's Housing Register and Allocations Scheme for residents with learning disabilities and physical disabilities	<ul style="list-style-type: none"> <li>• Work with HCC to identify current and projected demand</li> <li>• Respond to HCCs market engagement statements for commissioning intentions as they relate to East Herts as they are published</li> <li>• Work with HCC Social Services teams to identify the best route and reducing barriers to accessing social housing for their clients</li> <li>• Offer to undertake briefings for social workers on the Housing Register and Allocations scheme</li> </ul>	31/12/2023	<p>EHDC Service Manager - Housing Services</p> <p>EHDC Housing Options Team, Hertfordshire County Council, voluntary sector agencies</p>	Social workers in Hertfordshire County Council are more aware of the affordable housing options available to the clients they support	ON TRACK HCC have not identified specific barriers with working practices. In the meantime, officer email addresses have been exchanged with HCC lead Social work teams for Learning disability and Physical Disability and Senior Housing Officers to provide specific contact details rather than generic team email addresses	Now business as usual, so delete

<p>2.8 Maximise delivery of properties suitable for adaptations through Planning</p>	<ul style="list-style-type: none"> <li>• Ensure that Planning applications and Section 106's meet the requirements as identified in the District Plan and SPDs for adaptable and wheelchair accessible dwellings</li> <li>• Comment and monitor new developments</li> </ul>	<p>Ongoing</p>	<p>East Herts Housing Development and Strategy Manager and Planning Service</p>	<p>All Eligible schemes meet the requirements of the District Plan and associated SPD</p>	<p>ONGOING This is ongoing as appropriate Planning Applications are received. Up to 15% of affordable new build homes in East Herts are built to M4(3) wheelchair standards. This is monitored within the Section 106 approval processes</p>	<p>Now business as usual, so delete</p>
<p>2.9 Work with the Hertfordshire Home Improvement Agency to maximise adaptations to existing homes through Disabled Facilities Grants and the Registered Provider obligations</p>	<ul style="list-style-type: none"> <li>• Monitor and report back through council the use of funds and number of homes adapted/ have had works undertaken to make them more suitable</li> </ul>	<p>Ongoing</p>	<p>Environmental Health Manager – Residential, and Service Manager – Housing Services</p>	<p>Existing homes are adapted as required and in a time manner and the use of funds is maximised</p>	<p>ONGOING</p>	<p>Now business as usual, so delete</p>

**Housing Strategy Action Plan Strategic Priority 3: Enable high quality housing options for older people, better suited to their needs**

<p><b>Explore and keep under review the changing needs and aspirations of the older population in the district</b></p>	
--	--

<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>	<b>Objective / action to be amended?</b>
3.1 Review use the Census 2021 data and other data to update housing needs among older people in East Herts to inform support and accommodation needs	<ul style="list-style-type: none"> <li>• Draw up an up-to-date needs analysis</li> <li>• Use the data to inform our comments on the HCC market engagement statements on future commissioning of older persons support and accommodation needs in East Herts</li> </ul>	31/01/2024	EHDC Housing Development and Strategy Manager  Hertfordshire County Council – Business and Development Manager, Adult Care Services	Input into future commissioning decisions by HCC for older persons support and accommodation needs	ON TRACK Data for East Herts has been published on the HCC Insight website.  HCC to publish a Commissioning prospectus for Older persons for East Herts which the housing Service will be asked to comment on	Now business as usual, so delete



<b>Work with partners to bring forward high quality downsizing options</b>						
<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>	<b>Objective / action to be amended?</b>
3.2 To work with registered providers in East Herts on planning accommodation options for older people who wish to downsize. Explore with partners what makes a property attractive to existing tenants to downsize during the planning and re development of new affordable homes	<ul style="list-style-type: none"> <li>Support the research and consultation exercise being carried out by Network Homes into housing aspirations among older people</li> </ul>	In line with Network Homes' timetable	EHDC Housing Development and Strategy Manager, Network Homes Regeneration Manager  Hertfordshire County Council, registered providers	A wider range of affordable, suitable, and accessible accommodation options for older people to meet their changing needs	ONGOING Ongoing and options will be considered as and when they become available. Network Homes commissioning a study for redevelopment of a site in Hertford to include options for downsizing for older persons	Amend the deadline in line with Sovereign Network's ongoing work

<b>Work with Hertfordshire County Council and other partners on expanding the range of housing options for older residents</b>						
<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>	<b>Objective / action to be amended?</b>
3.3 To support Hertfordshire County Council in carrying out research and developing a strategy/or market engagement document into the housing needs and aspirations of older people in East Herts	<ul style="list-style-type: none"> <li>Respond to HCC consultation documents</li> </ul>	In line with HCC's timetable	EHDC Housing Development and Strategy Manager  Hertfordshire County Council	A wider range of affordable, suitable and accessible accommodation options for older people to meet their changing needs.	ONGOING IN LINE WITH HCC TIMETABLE HCC have yet to publish a Commissioning prospectus for Older persons for East Herts which the housing Service will be asked to comment on	Now business as usual, so delete
3.4 To explore the feasibility of an affordable home ownership option for older people in East Herts and whether it is an option we wish to support	<ul style="list-style-type: none"> <li>Research the range of older persons' affordable home ownership options available across the country</li> <li>Establish the feasibility and desirability of options in the East Herts context</li> </ul>	31/12/2024	EHDC Housing Development and Strategy Manager, Network Homes and Housing Strategy Officer  Hertfordshire County Council	Assessment of whether affordable home ownership options would have a market among, and meet needs and aspirations among, older people	NOT YET STARTED	Retain
3.5 To contribute to plans for	<ul style="list-style-type: none"> <li>Support schemes being</li> </ul>	In line with HCC's timetable	EHDC Housing Development	Provision of a high quality, flexible and	ONGOING HCC has published a commissioning	Now business as usual, so delete

additional Extra Care opportunities in East Herts led by Hertfordshire County Council	considered and/or promoted by HCC		and Strategy Manager  Hertfordshire County Council, developers and registered providers	affordable housing scheme for older people which can meet housing and support needs on a long-term basis	prospectus for Extra Care in Hertfordshire including specifications for Developers and Registered Providers. We will support HCC through the Planning application process where schemes are identified as required by HCC within the district and viable	
---	-----------------------------------	--	---	--	--	--

<b>Work with Hertfordshire County Council and other partners to explore housing options that address the needs and aspirations of people with dementia and their families</b>						
<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>	<b>Objective / action to be amended?</b>
3.6 To support Hertfordshire County Council in carrying out research and consultation into the housing needs and aspirations of older people with dementia and their families	<ul style="list-style-type: none"> <li>Support schemes being considered and/or promoted by HCC</li> </ul>	In line with HCC's timetable	EHDC Housing Development and Strategy Manager  Hertfordshire County Council, developers and registered providers	Provision of high-quality support and accommodation options for older people living with dementia	ONGOING IN LINE WITH HCC TIMETABLE East Herts Council has been awarded Dementia Friendly status for the fourth time	Now business as usual, so delete

## Housing Strategy Action Plan Strategic Priority 4: Improve the sustainability and quality of homes

<b>Promote maintenance, insulation and energy efficiency of homes of all tenures</b>					
<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>
4.1 Work with local registered providers to maximise the energy efficiency of their properties	<ul style="list-style-type: none"> <li>Work with local registered providers to gain as full a picture as possible of the overall energy efficiency of their stock and programmes for improvement</li> <li>Support registered provider bid for to national Social Housing Decarbonisation Fund</li> </ul>	<p>31/03/2024</p> <p>In line with national bidding deadlines and individual registered providers' programmes</p>	<p>EHDC Housing Development and Strategy Manager</p> <p>EHDCs officers and partnerships</p>	<p>Improved energy efficiency across the social housing stock</p>	<p>ONGOING Network Homes have been awarded Social Housing Decarbonisation Fund monies from the council.</p> <p>The funding will see 1,048 homes in the district improved; primarily renewals of double-glazing and doors as well as a range of measures for insulating lofts and external walls (within or on the outside of walls). The works will take place 2024-2026.</p> <p>It is proposed to use resources from the council's UK Shared Prosperity Fund to fund the complete retrofit of at least two affordable rented properties in the district as eco-show homes</p> <p>Discussions have started with Sovereign Network to carry out works to provide energy efficiency and community air source heat pump showhomes to</p>

					be provided by Sovereign Network, funded through the council's UK Shared Prosperity Fund allocation
4.2 Work with partners, including the Hertfordshire Climate Change and Sustainability Partnership, to maximise the energy efficiency of private sector dwellings	<ul style="list-style-type: none"> <li>• Input to, support and promote the council's domestic energy efficiency grants and loans programme in line with the council's Climate Change Strategy</li> <li>• Participate in and support county-wide schemes to maximise domestic energy efficiency</li> </ul>	Ongoing	EHDC Environmental Health Manager – Residential  EHDCs officers and partnerships	Improved energy efficiency across the private housing stock	<p>ONGOING Government HUG2 and ECO grant programmes bidding used to improved off gas grid and on gas grid properties respectively.</p> <p>The council has promoted two rounds of the Solar Together PV bulk buy scheme.</p> <p>The council is now engaging with the National Energy Foundation to maximise domestic energy efficiency scheme uptake and provide advice to residents</p>

**Promote sustainable construction of new homes**

<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>
4.3 To explore the development of a Passivhaus standard scheme/enhanced sustainable housing model in East Herts by publicising and promoting the council's support for schemes	<ul style="list-style-type: none"> <li>• Publicise the council's interest in such schemes being developed through for example the Housing Forum</li> <li>• Carry out research to understand the additional costs of</li> </ul>	30/09/2023  30/09/2024	EHDC Housing Strategy and Development manager, sustainability team and registered providers active within the district	To evaluate the costs vs benefits of a development to Passivhaus standards and the financial viability. See a Passivhaus development be built in the District	DELAYED although registered providers are aware of the council's interest in supporting such a scheme - Waiting for a suitable development to come forward

	<p>developing to Passivhaus standards</p> <ul style="list-style-type: none"><li>• Consider the use of the council's funding to enable development of Passivhaus properties</li><li>• Evaluate the additional benefits of funding such development</li></ul>	<p>As proposals come forward</p> <p>As proposals come forward</p>			
--	---	---	--	--	--

<b>Promote good quality accommodation and standards of management in the private rented sector</b>					
<b>Objectives</b>	<b>Actions</b>	<b>Target date</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	<b>Update at March 2024</b>
4.4 To explore comparable local authority best practice and guidance for private landlords including experience of Landlord Accreditation Schemes produce guidance for private landlords on quality standards of both management and maintenance of their properties and to examine the possibility of a landlord accreditation scheme in the district	<ul style="list-style-type: none"> <li>Research successful examples of good practice from other comparable local authorities in considering the setting quality standards, including, if appropriate, options for a Local Accreditation Scheme</li> </ul>	31/12/2024	EHDC Housing Development and Strategy manager and Environmental Health Manager – Residential	Report on options for improving standards in the private Rented Sector in East Herts	NOT YET STARTED – retain in the action plan

<b>Encourage owners to bring their empty homes back into use</b>					
<b>Objectives:</b>	<b>Actions:</b>	<b>Target date:</b>	<b>Who is responsible</b>	<b>Proposed outcome</b>	
4.5 To review the Council Tax records for the changing numbers of empty homes and the reasons why they are empty homes and analyse the impact of applying the Council Tax disincentives to inform policy	<ul style="list-style-type: none"> <li>To obtain from the Revenues Team a list of East Herts homes which have been empty for more than 2 years since April 2019</li> <li>To produce a profile of the number, types, and locations of empty homes in East Homes to which Council Tax disincentives have applied</li> </ul>	31/12/2023  31/03/2024	EHDC Housing Development and Strategy Manager  EHDC Revenues and Benefit Team	NOT YET STARTED – retain in the action plan	



	<ul style="list-style-type: none"><li>• Consider options for reviewing the council tax regime for empty properties</li></ul>	30/09/2024		
--	--	------------	--	--